



Personal Details



Name: **Oliver Schmitz**
(27/06/80, German, engaged)

Degree: Diplom-Betriebswirt (BA) -
Business Information Systems

Roles: Senior Project Manager /
Programme Manager / Scrum
Master / Agile Coach / PO /
Task Force Manager / IT Manager

**Professional experience
since:** 10/2000 (25 years of professional
experience)

Competencies

Industry Knowledge

- Real Estate
- Energy & Utilities
- Automotive / Transport
- Information Technology
- Banking / E-Commerce
- Finance (Controlling, Accounting, Reporting, HR)
- Logistics / Transport
- Services

Total roles performed across industries:

- 23 years Senior Project Manager
- 4 years IT Manager
- 6 years Programme Manager / Coordinator
- 8 years Agile Coach / Scrum Master / RTE / Agilist
- 2 years Process Manager
- 1 year PMO Lead
- 2 years Engagement Manager

Methodological Expertise

- Programme / Multi-Project Management (classic & agile)
- Senior Project Management Skills (classic & agile)
- Agile Methods / Scrum Master
 - o Scaled Agile Framework (SAFe)
 - o Large-Scale Scrum (LeSS)
 - o Agile Leadership
- Facilitator / Coach

Interpersonal Skills

- Experience at all political levels up to the group executive board
- Leadership competencies / management experience
- Resilience / stress resistance / flexibility
- Conflict & communication skills / organisational talent

Certifications / Training

- PRINCE2 Foundation & Practitioner
- SAFe Agilist

CV Project Management

Oliver Schmitz



- St. Gallen Management Center training
 - o Training in consulting, communication and conflict management, decision methodology; SAP PS – Project Management (PS) Compact

Languages

- German (native)
- English (business level)

Clients / Project Experience / Roles

Client	Minol-ZENNER Group
Project name	IT Interim Manager / IT Manager and Programme Manager TOP Projects
Project period	2023 / 2026
Industry	Real estate / Energy supply & metering technology
Project description	IT Interim Manager / IT Manager • Requirements clarification and advisory for the client and the entire IT • Drafting of the project structure, including naming the functional counterparts on the contractor and client side, and a proposal to the project stakeholders Optimisation and digitalisation of the IT landscape, above all in the CRM environment (customer portal), as well as the technical architecture (e.g. introduction of Snowflake, MuleSoft, SAP optimisations and APIs) Programme Manager Top Projects • Leadership of 16 top projects • Standards for top projects • Regular reporting to management • Ensuring project documentation • Reviews with project managers Project / Programme leadership Top Projects • Project management Digitalisation • Programme management Customer Portal • Project coaching Employee Onboarding • Project management SAP Activities: • Project work, running agile ceremonies • Coordination, facilitation, reporting • Supporting staff in digital transformation and in recruiting / onboarding at Minol • Onboarding of IT colleagues (QM, CR Manager and PMs)
Budget / Period	EUR 30 million / 2 years
Role in project	



Client	TÜV SÜD Business Services GmbH
Project name	Test Equipment Management Evolution / New Calibration Software Development
Project period	2022 / 2023
Project description	1. Modernisation of test-equipment management for the TÜV Süd accreditations and its Germany-wide expansion. 2. Low-code redevelopment of an internal calibration-software process that was previously done manually and was highly error-prone. The project was planned, commissioned and technically / functionally coordinated from tender to rollout. Stakeholder management up to executive management.
Budget / Period	EUR 2 million / 1 year
Role in project	Programme Manager for 2 TÜV Süd projects and coordination of all internal and external stakeholders. Communication in steering committees and to group management

Client	BMW AG
Project name	FSM - Future Sales Model
Project period	2022
Industry	Automotive
Project description	Modernisation of vehicle sales and establishment of a completely new online-marketing and e-commerce approach across 24 markets worldwide
Budget / Period	EUR 16 million / 1 year
Role in project	Agile Coach for 2 Product Owners, as well as 7 Sub-POs and IT-POs. Workshop facilitator; management coach, integrator of agile ceremonies for over 200 employees across the organisation and 50 people in the immediate environment

Client	Mercedes-Benz AG
Project name	Migration of production software to AWS Cloud & establishment of processes
Project period	2021 to 2022
Project description	Build-up of a platform incl. integration of services / support
Budget / Period	EUR 1 million / 1 year
Role in project	Scrum Master for a 7-person agile development team.

CV Project Management

Oliver Schmitz



Additionally Senior Consultant for the new PlusNextGen platform and its processes, which will be hosted in the AWS public cloud and serve as the runtime environment for the cloud-native PLUS scope. This included planning and setting up provider management with external partners in 24/7 support, as well as defining the processes and creating the documentation.

Client	SWEG (public sector)
Project name	CARVE-IN Abellio Responsible IT Programme Coordinator for the carve-in from ABRB to SWEG and thus for all IT topics in the areas of finance, marketing, communication, HR, sales, operations and maintenance and the hardware and software components contained therein. The takeover and integration comprised an entire company, its employees and the entire IT infrastructure (e.g. laptops, tablets, servers, cloud, internet / intranet, Wi-Fi, contracts, etc.)
Project period	2021 to 2022
Project description	Coordination & responsibility for the complete takeover of all systems and data from ABRB to SWEG
Budget / Period	EUR 2 million / 1 year
Role in project	IT Programme Coordinator

Deutsche Bahn AG Group

Client	DB Systel CIO (public sector)
Project name	Introduction of OCM V2 (Classic Programme) In this rollout project for the Order-to-Cash Management software with ServiceNow, I acted as Programme Manager for a mix of cross-project leadership over several classic projects, as well as SAFe-oriented trains & teams in an agile form. My tasks included steering, programme controlling, coordination of the business side and all kinds of development and technical / functional testing, both on the IT side and at the client. Around 30 people on the business side and around 50 on the IT side had to be coordinated.
Project period	2020 to 2021
Project description	Introduction of new contract-management software for the group
Budget / Period	EUR 2 million / 2 years
Role in project	Programme Manager

Client	DB Station & Service
--------	----------------------

CV Project Management

Oliver Schmitz



Project name Smart Locker (Agile Project)

A kind of parcel station with far more capabilities was developed as a pilot at railway stations. In this project, on behalf of the management of a group subsidiary, I coordinated, process-wise improved and staffed several agile teams. Furthermore, I had to manage and officially report the political situation and critical overall status to the client's board and in various committees. Java and Java Spring Boot / Angular were used as software and budgeted into the project through my assessments. I held both the functional responsibility and authority over budget and any kind of technological decisions. The team was approximately 30 people strong.

2018 to 2020

Project period

Project description Introduction of universal parcel stations at railway stations

Budget / Period EUR 5.5 million / 3 years

Role in project Senior Project Manager / Scrum Master of 2 teams

Client DB Group Management

Project name Modernisation of the MIP Data Warehouse (Agile Project)

Here I was deployed as Scrum Master for 2 agile teams and, additionally, as Senior Project Manager I held overall responsibility for budget and contracts with clients as well as all service providers. The project aimed to migrate a host mainframe managing all kinds of HR data to the AWS Cloud. Furthermore, I had to set up, coordinate and legally secure the support, the technical operations management and the pricing. Data protection, authorisation management and user administration were also newly created.

2017 to 2018

Project period

Project description Migration of the group HR data to the AWS Cloud

Budget / Period EUR 2.5 million / 1.5 years

Role in project Senior Project Manager / Scrum Master

Client DB Netz

Project name PRISMA (Agile Programme)

In this project, 8 areas of German rail transport were technically optimised to significantly increase the punctuality rate in traffic. For DB Netz I was responsible as PMO Lead for 6 PMO staff and their results. The programme consisted of 13 subprojects and one overarching management. All status reports, all kinds of programme tracking and the support of all stakeholders were centrally coordinated by me. Furthermore, facilitation, risk management and action tracking were among my tasks. Staffing and budget planning were also prepared by me.

2018

CV Project Management

Oliver Schmitz



Project period

Project description

Programme to renew the IT systems of the operations control centres

Budget / Period

EUR 40 million / > 5 years

Role in project

PMO Lead / advisor to the programme management

Client	DB Systel
--------	-----------

Project name

ROCO & ZAS (Classic Project)

- Project Manager for the technical CIO of DB Systel GmbH in the commercial area combined with legal framework conditions
- Further developed the invoicing and billing tools within the rail group and was responsible for their maintenance
- Paid attention to the commercial framework conditions, the monthly billing and the interplay of controlling, HR, etc.
- The team consisted of implementation leads, architects, business consultants and developers

2015 to 2017

Project period

Project description

Maintenance & further development of the billing systems

Budget / Period

EUR 800,000 / annually

Role in project

Senior Project Manager

Client	DB Systel
--------	-----------

Project name

Report IT (Classic Project)

- Critical project taken over in task-force mode with status "RED" for 3 years, optimised within 6 months and led to status "GREEN"
- This concerned the complete billing of the servers, hosts and clouds operated within the group, as well as their KPIs, economic figures and runtime metrics
- Producing the reporting in concert with various stakeholders cost over EUR 2 million just to determine the exact figures and prepare them in a management-ready form
- The basis was ORACLE, with SAP working on top of it
- The managed team was 12 people strong and worked in a classic manner

2013 to 2016

CV Project Management

Oliver Schmitz



Project period

Project description

Maintenance & further development of internal reporting / reports

Budget / Period

EUR 1 million / annually

Role in project

Senior Project Manager

Deutsche Post DHL Group

Client

Deutsche Post IT Solutions

Project name

Various internal SAP projects (Classic Projects)

-Organised, owned and personally developed smaller projects
-Key areas were the finance sector and the HR area, for example implementing a vacation / overtime workflow, with the processes previously documented in System Architect.

-I acted both as the responsible PM and as developer and consultant in the areas of SAP R3, SAP Business Workflow, SAP Business Consolidation System and SAP Business Warehouse. I was also able to supervise ABAP developers and analyse the code

2009 to 2012

Project period

Project description

Workflow implementation of an HR portal (vacation / overtime)

Budget / Period

EUR 3 million / 3 years

Role in project

Project / Sub-project Manager

Client

Deutsche Post DHL

Project name

SAP consulting projects (Classic Project)

Project period

2008

Project description

Redesign of the DP intranet & outsourcing to Prague

Budget / Period

EUR 4 million / annually

Role in project

SAP Consultant

Client

Deutsche Post Incident Management

Project name

EPOS (Classic Project)

Project period

2007

Project description

Consulting for the optimisation of the group-wide incident management

Budget / Period

EUR 7 million / annually

Role in project

Consultant

Client

Deutsche Post DHL

Project name

Process Migration and Process Redesign (Classic Projects)

Project period

2006 to 2007

CV Project Management

Oliver Schmitz



Project description	Process optimisation in the Support, Build & RUN areas
Budget / Period	EUR 10 million / annually
Role in project	Process Manager

Client	Deutsche Post DHL Group Executive Board
Project name	CREST & Global CREST Support Programme
Project period	2003 to 2006
Project description	Consolidation of group reporting for 220 countries
Budget / Period	EUR 150 million / > 6 years
Role in project	Sub-project Manager / SAP BW & SAP SEM-BCS Consultant

Client	Deutsche Post IT Solutions
Project name	DRIVE & REMAS (Classic Projects)
Project period	2000 to 2003
Project description	Implementation of digital / optical invoice integration
Budget / Period	EUR 12 million / 3 years
Role in project	Sub-project Manager / SAP Business Workflow Consultant

Companies

- Minol-ZENNER Group / LPDG
- TÜV SÜD Business Services GmbH
- BMW AG / Berylls Group GmbH
- Mercedes-Benz AG
- Scotech GmbH
- SWEG GmbH
- Deutsche Bahn AG Group
- Deutsche Post World Net Group

Technologies used in work / projects

- CRM
- SAP
- Low Code / Outsystems
- ServiceNow
- AWS-Cloud / Distribution Clouds
- Confluence
- JIRA
- Microsoft Teams
- SharePoint
- Embedded System
- Test management software (HP ALM Quality Center)
- Sales Force
- Microservices
- eCommerce
- Big Data
- Microsoft Office 365
- SAP Business Workflow

CV Project Management Oliver Schmitz



- Java
- C++
- C#
- IT Security
- AI

Special Interests

- Dog
- Table tennis
- Skat
- Barbecuing

